Service Options

Do any of these winter weather scenarios apply to you: Heading south to warmer temps? Listing a vacant property for sale? Turning the heat off for a short time? If the answer to any of these questions is yes, here are some options for your water service.

Protecting Your Water Meter

Your water meter and associated equipment represents an investment of over \$400.00. It is the members responsibility to provide a frost-free location for the water meter. Most meters are placed in a basement. If a frost-free location was not available, a Clay RWS meter pit was provided. If you have a meter pit, Clay RWS assumes responsibility for protecting the water meter. If the meter is in your basement, you are responsible for protecting it from freezing. Any damages are billed to the person whose name is on the water service account.

Winter Disconnect

If your water meter is located in a basement or crawl space and you are leaving your property for an extended period of time over the winter months and will have the heat off in your house, you can request a Winter Disconnect. We will turn the water off to your property and remove your water meter from your basement. We will reinstall the meter when you return. Cost for this service is \$50.00 and is billed after the meter is removed. The monthly minimum on your water bill is due each month.

Temporary Disconnect

If you are leaving the heat on in your house while you are gone, of if your meter is in a meter pit supplied by Clay RWS, and you would like to ensure you do not have any problems, you may request a Temporary Disconnect. We will turn the water off to your property at your service line valve. Cost for this service is \$25.00 and is billed when the water is turned off. The monthly minimum on your water bill is due each month.

A typical basement meter installation

